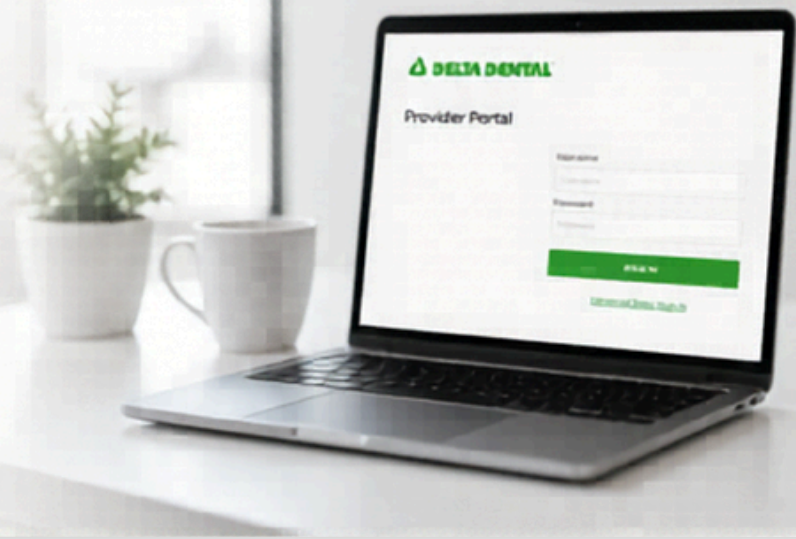


New Provider Portal Launching on June 22

Delta Dental of Massachusetts' new Provider Portal is launching soon. Here's a look at what to expect on your first log in beginning June 22, 2026.



OPTION 1

If you already have a Provider Portal Account

Most users will be able to continue using their existing username.

What to expect:

- 1 Go to the new Provider Portal login page
- 2 Enter your current username
- 3 Create a new password
- 4 A security code will be sent to your email
- 5 Enter the code to complete your password reset
- 6 Sign in and set up MFA for added security



A few important reminders:

- You'll need access to the email address tied to your account
- Your username may remain the same
- MFA setup will be required the first time you log in

OPTION 2

If you need to register for a new account

Some users may need to register for a new account beginning June 22.

What to expect:

- 1 Try signing in with your current username & password
- 2 If your account is not available, you'll see instructions to register
- 3 Select "Register Now" and complete the setup process
- 4 Create a new username and password

Please note:

- Previous usernames may not be available for reuse
- Additional verification steps may be required during registration

OPTION 3

If you have a Delta Dental Plans Association account

If you have a DDPA account or are outside of Massachusetts, log in with your DDPA credentials.

What to expect:

- 1 Select the "Universal Delta Sign In" on the login page
- 2 Enter your existing DDPA username and password
- 3 Follow the prompts to access the portal

Good to know:

- You may not need to create a new account
- If you don't have a DDPA account, register for one today at: www.deltadental.com.



Questions?

Visit our [toolkit](http://info.deltadentalma.com/toolkit) (info.deltadentalma.com/toolkit) to learn more about our operational updates.

For Provider Portal support beginning June 22, contact us:

800.872.0500