

# Benefit summary

## Easy access and great value

Members of the Delta Dental Individual and Family™ Premier Enhanced plan have access to Delta Dental's extensive national network. With three out of four dentists participating nationwide, finding a dentist near you is easy.

With the Delta Dental Premier® network, members enjoy the greatest savings on out-of-pocket expenses when visiting a participating dentist. These dentists agree to charge discounted rates, and since copayments are based on those lower fees, members pay less for covered services. Members also have the flexibility to visit a non-participating dentist, but benefits will be paid at the out-of-network level shown in the right-hand column of this coverage summary.

[Learn more at delatadentalma.com](http://deltadentalma.com)

Visit [deltadentalma.com](http://deltadentalma.com) and log into your online member account to search for a dentist, check eligibility and claims history, view your member ID, and more. If you have questions or need assistance, call customer service at 800-872-0500, Monday through Friday, 8:00 a.m. – 8:00 p.m.

Discover how to empower your smile and make the most of your dental plan at [deltadentalma.com/maximize-your-plan](http://deltadentalma.com/maximize-your-plan).

## Coverage summary

Type	Amount	
<b>Deductible</b>		
Individual	\$50	Deductible waived for Diagnostic and Preventive categories.
Family	\$150	Deductible waived for Diagnostic and Preventive categories.
Maximum Per Member for members age 19 and over	\$1,250	
Out of Pocket Maximum for members under age 19	\$350	Limited to \$700 per family

Category / Procedure	Qualifications for members under age 19	Qualifications for members age 19 and over	Members under age 19		Members age 19 and over	
			In Network	Out of Network	In Network	Out of Network*
<b>Diagnostic</b>						
Comprehensive Evaluation	Once per patient per location.	Once every 60 months per location.	100%	80%	100%	80%
Periodic Oral Exam	Twice per patient per location per 12 months.	Twice every 12 months.	100%	80%	100%	80%
Full Mouth X- rays	Once every 36 months.	Once every 60 months.	100%	80%	100%	80%
Bitewing X-rays	Twice per patient per location per 12 months.	Twice every 12 months.	100%	80%	100%	80%
Single Tooth X-rays	As needed.	As needed.	100%	80%	100%	80%
<b>Preventive</b>						
Teeth Cleaning	Twice every 12 months.	Twice every 12 months.	100%	80%	100%	80%
Fluoride Treatments	Once every 3 months.	Not covered.	100%	80%	0%	0%
Space Maintainers	Covered.	Not covered.	100%	80%	0%	0%
Sealants	Age 0-16. One per 3 years per provider or location per tooth.	Not covered.	100%	80%	0%	0%

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# Delta Dental Individual and Family™ Premier Enhanced

Category / Procedure	Qualifications for members under age 19	Qualifications for members age 19 and over	Members under age 19		Members age 19 and over	
			In Network	Out of Network	In Network	Out of Network*
<b>Restorative</b>						
Silver Fillings	One per tooth per surface each 12 months.	Once every 24 months per surface per tooth.	75%	55%	75%	55%
White Fillings (Front Teeth)	One per tooth per surface per 12 months.	Once every 24 months per surface per tooth.	75%	55%	75%	55%
White Fillings (Back Teeth)	One per tooth per surface per 12 months. Multi surfaces will be processed as a silver filling and the patient is responsible up to the Delta Dental negotiated fee for white fillings, where allowable by state law. In other states, the patient is responsible up to the provider's full submitted charge.	One per tooth per surface per 24 months. Multi surfaces will be processed as a silver filling and the patient is responsible up to the Delta Dental negotiated fee for white fillings, where allowable by state law. In other states, the patient is responsible up to the provider's full submitted charge.	75%	55%	75%	55%
Temporary Fillings	Once per tooth per 60 months.	Once per tooth per 60 months.	75%	55%	75%	55%
Stainless Steel Crowns	Four per patient per day.		75%	55%	Not Covered	Not Covered
<b>Oral Surgery</b>						
Simple Extractions	Covered.	Once per tooth.	75%	55%	75%	55%
Surgical Extractions	Covered.	Once per tooth.	75%	55%	75%	55%
<b>Periodontics</b>						
Periodontal Surgery	One per quadrant every 36 months.	Once every 36 months per quadrant.	75%	55%	75%	55%
Scaling and Root Planing	Once per quadrant every 24 months.	Once per quadrant every 24 months.	75%	55%	75%	55%
Periodontal Cleaning	Not covered.	Four times every 12 months following active periodontal treatment. Not to be combined with preventive cleanings.	0%	0%	100%	80%
<b>Endodontics</b>						
Root Canal Treatment	Once per tooth per lifetime.	Once per tooth.	75%	55%	75%	55%
Vital Pulpotomy	Once per tooth per lifetime.	Not covered.	75%	55%	0%	0%
<b>Prosthetic Maintenance</b>						
Bridge or Denture Repair		Once per 12 months, same repair.	75%	55%	75%	55%
Rebase or Reline of Dentures	Once per patient every 24 months.	Once within 36 months.	75%	55%	75%	55%
Recement of Crowns & Onlays		Once per tooth.	75%	55%	75%	55%
<b>Emergency Dental Care</b>						
Minor treatment for Pain Relief		Three occurrences in 12 months.	75%	55%	75%	55%
General Anesthesia	Allowed with covered surgical services only.	Allowed with covered surgical services only.	75%	55%	75%	55%
<b>Prosthodontics</b>						
Dentures	One per patient per 84 months.	One per patient per 60 months.	50%	30%	50%	30%
Fixed Bridges and Crowns	Once per tooth per 60 months.	Once per tooth per 60 months.	50%	30%	50%	30%
Implants	Not covered.	Not covered.	0%	0%	0%	0%
<b>Major Restorative</b>						
Crowns	One per tooth each 60 months.	Once per tooth per 60 months.	50%	30%	50%	30%
<b>Orthodontics</b>						
Medically Necessary Orthodonture**	Once per lifetime.	Not covered.	50%	30%	0%	0%

Dependents are covered up to age 26.

\* Non-participating dentists may balance bill. Subscribers are responsible for the difference between the non-participating maximum plan allowance and the full fee charged by the dentist.

\*\* Orthodontic services for children under the age of nineteen (19) for severe and handicapping malocclusion as defined by HLD index score of 22 and/or one or more auto Qualifier. Requires prior authorization.

## Nondiscrimination Notice and Language Assistance

Delta Dental of Massachusetts complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Delta Dental of Massachusetts does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Delta Dental of Massachusetts:

- Provides free aids and services to people with disabilities to communicate effectively and us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, and accessible electronic formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, visit: <http://www.deltadentalma.com> or call the number on your member ID card. If you believe that Delta Dental of Massachusetts has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Alisa Lewis  
 Senior Director of Governance, Risk and Compliance  
 Compliance Department  
 465 Medford Street  
 Boston, MA 02129  
 Phone: 617-580-2028  
 Email: [privacy@deltadentalmass.com](mailto:privacy@deltadentalmass.com)  
 TTY : 711

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Alisa Lewis is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights. Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>. You can file a complaint electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocuportal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services  
 200 Independence Avenue, SW  
 Room 509F, HHH Building  
 Washington, D.C. 20201  
 800-363-1019, 800-537-7697 (TDD)

View our Notice of Privacy Practices at <https://deltadentalma.com/privacy-policy>

- (1) Delta Dental of Massachusetts PPO and Premier insurance products are offered by Dental Services of Massachusetts, Inc.  
 (2) Total Choice PPO and Delta Dental EPO insurance products are offered by DSM Massachusetts Insurance Company, Inc.

Notice of availability of Language Services
<b>ATENCIÓN:</b> Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-872-0500 (TTY: 711).
<b>ATTENTION :</b> Si vous parlez français, vous avez accès gratuitement à des services d'assistance linguistique. Appelez le 1-800-872-0500 (TTY: 711).
<b>ATENÇÃO:</b> Se você fala português, tem à sua disposição serviços gratuitos de assistência linguística. Ligue para 1-800-872-0500 (TTY: 711).
<b>注意：</b> 如果您说中文，您可以免费获得语言协助服务。请致电 1-800-872-0500 (TTY: 711)。
<b>CHÚ Ý:</b> Nếu bạn nói tiếng Việt, bạn có quyền sử dụng miễn phí dịch vụ hỗ trợ ngôn ngữ. Vui lòng gọi 1-800-872-0500 (TTY: 711).
<b>주의:</b> 한국어를 사용하시는 경우, 무료 언어 지원 서비스를 이용하실 수 있습니다. <b>1-800-872-0500 (TTY: 711) 로 전화하십시오.</b>
Kung nagsasalita ka ng Tagalog, mayroon kang libreng access sa mga serbisyo ng tulong sa wika. Tumawag sa 1-800-872-0500 (TTY: 711).
ربية، يمكنك الحصول على خدمات المساعدة اللغوية مجانًا. يرجى الاتصال برقم 1-800-872-0500 (TTY: 711). إشعار: إذا كنت تتحدث اللغة الع
<b>ВНИМАНИЕ:</b> Если вы говорите по-русски, у вас есть бесплатный доступ к услугам языковой поддержки. Звоните 1-800-872-0500 (TTY: 711).
<b>ATTENZIONE:</b> Se parli italiano, hai accesso gratuito ai servizi di assistenza linguistica. Chiama il 1-800-872-0500 (TTY: 711).
<b>ACHTUNG:</b> Wenn Sie Deutsch sprechen, haben Sie kostenlosen Zugang zu Sprachunterstützungsdiensten. Rufen Sie 1-800-872-0500 (TTY: 711).
<b>注意:</b> 日本語を話す場合、無料で言語支援サービスをご利用いただけます。1-800-872-0500 (TTY: 711) にお電話ください。
<b>UWAGA:</b> Jeśli mówisz po polsku, masz bezpłatny dostęp do usług wsparcia językowego. Zadzwoń pod numer 1-800-872-0500 (TTY: 711).
<b>ATANSYON:</b> Si w pale kreyòl ayisyen, ou gen aksè gratis ak sèvis asistans lang. Rele 1-800-872-0500 (TTY: 711).